



# Savitribai Phule Pune University

(formerly University of Pune)

## Declaration of Result of the Doctor of Philosophy (Ph.D.)

Candidate's Name : Singh Rajni

( सिंह रजनी )

Mother's Name : Kiran ( किरण )



University has accepted the thesis submitted by the above candidate for award of Ph.D. Degree, as per reports of referees and examiners of open defense of the thesis. Accordingly, it is hereby notified that, the above candidate is declared to have passed the examination of Ph.D. and has become eligible for the award of Ph.D. Degree.

Relevant details are as under :

1. Faculty : Commerce and Management
2. Subject Name : Business Administration
3. Title of Thesis : "A Study of Customer Flow Management Practices in Selected Large Scale Non-Government Hospitals in Pune City."
4. Research Center : B. M. College of Commerce, Shivajinagar, Pune - 411004.
5. Name and Address of the Guide : Dr. Nanwani Bhagwanti Hemandas  
B. M. College of Commerce, Shivajinagar, Pune - 411004.
6. Date of Registration : 25/05/2015
7. Date of Re-Registration : 25/05/2020
8. Date of Declaration of Result : 22/11/2023



Ganeshkhind, Pune - 411007.

Ref. No. PGS/Ph.D./23/C&M/0339

Date : 28/11/2023

Director  
Board of Examinations & Evaluation