Elective Mandatory
Title of the Course: Elements of Knowledge Management

Semester: II	Credits: 4	Subject Code: CMAJEEKM223530	Lectures: 60

Course Outcomes:

At the end of the course, the learner will be able to:
- CO1- Comprehend the concepts and applications of Knowledge Management
- CO2- Recognize the significance of Knowledge management from a business perspective
- CO3- Correlate with the impact of culture of an organization on knowledge management
- CO4- Interpret the significance of knowledge management teams in an organizational context.
- CO5- Integrate the various knowledge management tools.
- CO6- Analyze various knowledge management scenarios.

Unit 1: Introduction to Knowledge Management	15
- Knowledge Management: Concept, Meaning and Definition, Evolution of Knowledge Management, Nature of Knowledge Management, Relevance of Knowledge Management in today's Business world. - Knowledge Management Process - Types of Knowledge: Explicit, Implicit, Tacit, Declarative and Procedural - Difference between Information and Knowledge - SECI Model of Knowledge Creation and Transformation - Key Challenges of Knowledge Management - Future of Knowledge Management	

Unit 2: Knowledge Management Teams & Organizational Learning	15
- Knowledge Management Teams: Structure, Roles and Responsibilities within organizations, Knowledge Management Profession, Ethical, Legal and Managerial issues related to Knowledge Management Teams. - Organizational Learning: Meaning, Types, Communities of Learning - Individual Learning; Team Learning, Organizational learning frameworks, - Organizational Memory: Meaning, significance and strategy - Unlearning: Meaning, significance and challenges - Case Studies	

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Unit 3: Knowledge Management Tools	15
- Meaning and Categorization of Knowledge Management Tools - Organizing Knowledge Tools - Knowledge Capturing Tools - Knowledge Sharing Tools - Knowledge Storing and Presenting Tools - Case Studies	

Unit 4: Knowledge Management Culture	15
- Organizational Culture: Value, Beliefs, Attitudes and Assumptions, Typologies of Organizational Culture and OCTAPACE - Organizational Climate: Meaning, Types, factors affecting organizational climate - Organizational Culture Vs Organizational Climate - Measuring Organizational Culture - Culture at the foundation of Knowledge Management: Effects of Culture on Individuals - Creating Knowledge-Sharing Culture - Cases Studies on best practices in Contemporary organizations	

Reference Books:

- Elias M Awad and Hassan Ghaziri, *Knowledge Management*, PHI Learning Pvt.Ltd.: Delhi; 2011.
- AmritTiwana. *Knowledge Management Toolkit*, Prentice Hall: Delhi; 2002.
- Waman S Jawadekar. *Knowledge Management –Text & Cases*, Tata McGraw Hill: Noida; 2010.
- KimizDalkir. *Knowledge Management Theory &Practice*, MIT Press: 2017.
- Bukowitz W. R. and Williams R.I. *Knowledge Management Field book*, Prentice Hall: London; 1999.

Journal Articles:

- Arun Kumar and Uday Kumar Kalva (2015) *Knowledge Management: A Review;* International Journal of Academic Research In Social Sciences & Humanities (IJARSH), Vol.1 Issue.1 Jan-Mar 2015 ISSN 2454-220

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